



Finally we are able to reopen our salon from 12th April and we will be doing so cautiously.

The safety of our guests and staff are our number one priority. We will be following industry and government guidelines and have made some key changes for your future salon visits. We are aware that things will seem different from previous times and we will welcome you back with our safe distancing measures in place.

The new normal....

- Please arrive on time for your appointment and wait in the car or on seats provided outside the salon until a member of our team call you in. Please be patient with us as we prepare and sterilise your pamper area ready to welcome you.
- We respectfully ask that you bring your mask as both of us will need to wear one during your visit. We can provide masks at a cost of £1.50 should for any reason you not have one with you.
- Ideally please leave coats etc in your car (weather permitting). We will have a coat rail in reception and you will need to hang up your own coat when necessary.
- Please use the hand sanitiser provided as you arrive at reception
- As you will appreciate, magazines cannot be provided so feel free to bring something with you.
- Our coffee and tea service has to be suspended for the time being so feel free to bring your own refreshments. We will of course have drinking water and disposable cups available.
- If you are having a cut/blow dry or wet cut and would prefer to avoid the shampoo area, please arrive with freshly washed hair and we will dampen down for the cut.

Your support is appreciated...

As you will be aware, we have been unable to trade for several months and every appointment booked is very precious to us. Should for any reason you are unable to attend your appointment, please give us at least 24 hours' notice to rebook your slot with another customer so that we can satisfy demand during these challenging and difficult times.